

Hunters Moon Capital LLP (“Hunters Moon”)

Complaints Handling

July 2026

You should contact us immediately if you are dissatisfied with any aspect of the investment services provided to you by Hunters Moon.

Please write to:

Holly McKay

Hunters Moon Capital LLP
Ivybridge House
1 Adam Street
London
Westminster
WC2N 6LE
UNITED KINGDOM

We take every complaint seriously and your complaint will be handled in accordance with the relevant FCA rules, which may differ depending upon your status, although note that it is Hunters Moon’s policy to aim to resolve every complaint fairly and in a timely manner. Hunters Moon has a written internal complaint handling policy, as required by the FCA rules. You can obtain a copy of this upon request, and in the event you should have cause for complaint about the investment services that Hunters Moon provides to you, a copy of the policy will be sent to you.

In the event we fail to resolve a complaint to your satisfaction, or if we fail to do so within eight weeks of receiving your complaint, you may also be entitled to refer your complaint to the Financial Ombudsman Service:

The Financial Ombudsman Service

Exchange Tower

Harbour Exchange Square

London

E14 9SR

Telephone: 0800 023 4567

Email: complaint.info@financial-ombudsman.org.uk

Website: www.financial-ombudsman.org.uk